

#WeAreHarris News & Updates

IAAO Special Issue

Harris Core Values

Dream realization

Empowerment-At the point of contact

Solutions not problems

Understanding/Learning

Discipline - unwavering & relentless focus Respect of the individual

Accountability / Responsibility / Ownership

Understand reality / Make difficult decisions

Bad news does not get better with time

Communicate / Share knowledge

WEBINARS/EVENTS

We also have video tutorials!

NEW PARTNERSHIP

Expedient

MOBILE PRODUCT UPDATES

Get the latest news about Mobile!

PRODUCT ENHANCEMENTS

See what's new!

DENVER FUN FACTS

Did you know....

expedient

New Partnership

Harris Govern has formed a partnership with Expedient to provide clients with Hosting and Managed services.

Expedient provides the power of the Cloud for clients looking to move their infrastructure to a hosted environment.

For more information about Expedient, please contact our sales team at sales@harrisgovern.com.

Meet the Sales Team & Win Prizes at IAAO!



Stop by the Harris Govern booth and meet the Sales Team!



Complete a virtual business card in the Harris Govern booth for a chance to win a \$250 Visa Gift Card!!

Complete the "Enter Drawing" survey in the Harris Govern booth for a chance to win a \$1,000 Visa Gift Card!!

Support During COVID-19



COVID-19 has changed many aspects of daily life and how we conduct business. We understand the new normal and we want to be supportive to our clients needs. Reach out to our support team with any questions or unique situations your office may be experiencing.

Remote Implementation & Training

With all the restrictive guidelines set forth by Harris Govern, County Government, and the CDC, we have increased our capacity to provide remote Implementations and Trainings. We will be utilizing existing and new technology to conduct Project Kick-Offs, virtual meetings for Fit & GAP Analysis, Training, and Go-Lives. Our remote offerings will not hinder or subtract from the effectiveness of our implementations. Instead, it will provide cost savings due to eliminated travel expenses, increased accessibility to staff and project team members, and improved client experience during the implementation process.

New Clients & Recent Go-Lives

Welcome New Clients!

We're excited to welcome our newest clients to the Harris Govern family!

Denton Central Appraisal District, TX Graham County Treasurer, AZ Hardin County Appraisal District, TX Richland County Assessor, SC



For more information about other news, click here!

Recent Client Go-Lives!

Robertson County Appraisal District, TX was our first client to go-live under our SaaS (Software as a Service) model.

Video Tutorials, Webinars, Regional Meetings & Events

Harris Govern offers video tutorials and webinars to showcase features and functionality of our products.

Video Tutorials

Each month, the Harris Govern support teams publish articles and short video tutorials via the TeamSupport Knowledge Base aimed at providing concise, targeted training on the tools and topics that matter most to our clients.

Interested in granting your users access to the Knowledge Base without the ability to view, create or edit support tickets? No problem! Our support team can configure read-only accounts for all of your organization's end users, giving them full access to the Knowledge Base, and if desired, view-only access to your organization's ticket queue.

Webinars

PACS Suite

Florida

07/15/2020 - Mobile - Preparing for the New Year Cycle, New Features and Review 07/16/2020 - Appeals Process 09/03/2020 - Certification

Texas

07/09/2020 - Appraisal Data Import 07/15/2020 - Mobile - Preparing for the New Year Cycle, New Features and Review 09/10/2020 - Prep for Levy



Washington

07/15/2020 - Mobile - Preparing for the New Year Cycle, New Features and Review

09/24/2020 - Certification

11/12/2020 - Levy Certification Process - Assessor

12/10/2020 - Levy Certification Process and Tax Statement Preparation - Treasurer

PACS Regional Meetings

We are planning virtual "Year in Review/Enhancement reviews" in lieu of Regional meetings for TX (November), FL (November), WA (September). Each of these will have a Q&A Session as well. Dates and times to be announced soon!

Events

To see the full list of events that Harris Govern is attending, please visit our website here.

IAAO

Harris Govern is excited to be a Silver Sponsor at this year's IAAO virtual conference August 30-September 1st!

CONFERENCE + EXHIBITION TRANSFORMING VALUATION THROUGH TECHNOLOGY Aug 30-Sept 1, 2020 OFFICIAL CONFERENCE SPONSOR

Education Session Time Slot Sponsorship

Harris Govern is sponsoring the Education Session Time Slot

Sponsorship for *Tuesday, September 1st from 10:30 am - 11:30 am*. One of the sessions during this time slot is a GIS focused session presented by Weld County, CO (a Harris Govern RealWare client) and Harris Govern. Below are the details about this session:

- Date: Tuesday, September 1st
- Time: 10:30 am 11:30 am
- Title: "Visualizing Real Time CAMA Data Using GIS"
- Session Description: Weld County Assessor's Office has incorporated GIS with cadastral data and CAMA data. GIS technologies have improved many processes in our office by utilizing GIS analysis to improve mass appraisal models, verify and maintain data integrity, as well as managing and reviewing the appeals process.
- Presenters: Jon Troyer, Sr. Analyst, Weld County Assessor's Office and Mike Kaufman, Director of R&D, Harris Govern

For more details about the presenters and this session, visit the IAAO website here.

Additional Harris Govern Client Sessions

Harris Govern clients who are presenting at the IAAO Conference include:

- Adams County, CO "Equalization of Data and Ideas to Improve Your Models"
- Alachua County, FL "Power Bl Dashboards and R Shiny: Improving Your Assessment Life Cycle"
- Denton Central Appraisal District, TX "Warp Speed Ahead!: The Future of Assessment Tech" and "Break It Down: Improving Workflow Efficiency & Productivity In Your Office"
- El Paso Central Appraisal District, TX and Webb County Appraisal District, TX "Homestead Exemption Audit Program: Helping Find Millions of Tax Revenue"
- Larimer County, CO "Tax Increment for the Public Good: The Downtown Fort Collins, Colorado, Experience"
- Weber County, UT "Rumbling with Vulnerability: An Interactive Session"

To see details on their sessions, visit the IAAO website here.

Mobile Product Updates

New Texas Mobile Module - Business Personal Property

We are excited to announce a new Texas mobile module - **Business Personal Property**. This module allows appraisers to create and collect data and photos on commercial personal property. Several of our clients are already live on this module and they are:

- Bexar Appraisal District, TX
- Hunt County Appraisal District, TX
- Jefferson Central Appraisal District, TX
- Matagorda County Appraisal District, TX
- McLennan County Appraisal District, TX

Mobile Activity

We continue to have a lot of activity around Harris Govern Mobile!

Recent Clients Live on Harris Govern Mobile:

- McLennan County Appraisal District, TX
- Park County Assessor, CO

New Harris Govern Mobile Clients:

- Bell County Tax Appraisal District, TX
- Cass County Appraisal District, TX
- Denton Central Appraisal District, TX
- Douglas County Assessor, NE
- Hardin County Appraisal District, TX
- Parmer County Appraisal District, TX
- Richland County Assessor, SC

Check out our website **here** for more details on Harris Govern Mobile!

COMING SOON!

Future Year Layer:

Introducing Future Year Layer for our Florida clients! This additional functionality allows Florida clients to copy property attributes to the future year while in the field so that target additions and changes can be specified for the next appraisal year. Changes to both years sync seamlessly back into PACS. Please contact Vicki Lane (vlane@harriscomputer.com or (972) 881-1858 x 77302) with any questions and to receive your personalized quote.

Auto Priority:

This new *FREE* feature allows you to build various rules around setting the priority of properties automatically. You no longer need to manually load priority lists. A great example of this would be setting a property as high priority whenever a new permit is added into the CAMA system! This new feature saves time and reduces the likelihood of errors.

Desktop Review & Sketch Validation



Indian River County Property Appraiser, FL is our newest client to purchase our Desktop Review and Sketch Validation Software!

Check out our website **here** for more details.



Texas Property Truth in Taxation (PTT)

Here are some of the Harris Govern clients who have signed-up and are in the process of publishing our PTT (*Property Truth in Taxation*)! To see two websites in action, take a peak at Falls CAD's website here and Bexar CAD's website here!

- Angelina CAD
- Bandera CAD
- Bell CAD
- Bexar CAD
- Brazoria CAD
- Brown CAD
- Caldwell CAD
- Cameron CAD
- Cherokee CAD
- Collin CAD
- Cooke CAD
- El Paso CAD
- Falls CAD
- Gaines CAD

- Galveston CAD
- Hidalao CAD
- Hill CAD
- Jasper CAD
- Jefferson CAD
- Kenedy CAD
- Lavaca CAD
- Matagorda CAD
- McLennan CAD
- Nueces CAD
- San Jacinto CAD
- Taylor CAD
- Wichita CAD

Product Enhancements

Check out what product enhancements have been released recently!

OpenForms

Here are highlights of a few new features in OpenForms:

- Property Summary Card (AKA Summary Record Card)
- DocX Report Templates



PACS

Protests & Online Appeals

For our PACS 8.0 (Texas clients) we have enhanced the Protests & Online Appeals by introducing multiple protest evidence packets for flexibility and customization; updated arbitration for consistent evidence; enhanced the protest search to manage hearings and evidence with ease which also allows clients to activate or deactivate Online Appeals when needed each year. The end user experience has undergone several enhancements to assist in managing protests and arbitration in mass; modified GIS map for use in appeals presentation; initiated M&S changes to display M&S data on the appraisal card used in appeals; and the updated UI in Online Appeals for better navigation to EFile.

RealWare

Here are highlights of a few new features available in RealWare with the latest release.

- New API Endpoints
- Email Integration
- New Online Portal Additions

CollectWare

Here are highlights of a few new features available in CollectWare with the latest release.

- New 1099 Export File for IRS reporting
- New Status Date Field for reconciled Checks

NEW Harris Govern Website



For all things Harris Govern, please visit our new website www.harrisgovern.com! This website is where you will find information about all three of our suites (OpenForms, PACS and RealWare), our company, products, services and much more!

Denver Fun Facts

With the IAAO Conference virtual this year instead of at the Colorado Convention Center, we just wanted to share some *Fun Facts About Denver*...



- 1. An average of over 300+ days of sunshine are recorded on a yearly basis.
- 2. On the 13th step of the capital building, you can find yourself exactly one mile above sea level.
- 3. The Denver Mint produces about 40 million coins each day!
- 4. Denver claims to be the home of the cheeseburger being first made at the Humpty Dumpty Drive-In in 1935.
- 5. The longest continuous street in the United States can be found in Denver Colfax Avenue.
- 6. A saloon was the first permanent structure in the city.

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